



Starter

Providence Golf Club
Richmond, Va 23236
Onsite – Part Time

Job Overview

The starter is responsible for controlling and maintaining the tee time schedule and ensuring guests have what is needed to maintain even flow on the golf course. Responsibilities encompass maintaining cleanliness, adhering to safety protocols, and delivering exceptional customer service while maintaining a fun, friendly and inviting guest experience to the golf course.

Responsibilities

- Greet all guests and ensure tee off on the proper tee based on tee time
- Provide information regarding the course, play time and other golf rules and cart conditions for the day
- Arrange players in proper starting order and pair guests for play
- Ensure players have checked in with the Pro Shop and payment was received for play
- Ensure no outside coolers are brought on the course as well as glass bottles
- Maintain communication with the Pro Shop in relation to players, the course or other factors that would affect smooth operation
- Keep all working areas attractive, neat and clean and free of trash
- Assist other positions as needed to ensure complete guest satisfaction
- Maintain an adequate supply of scorecards, pencils and tees at the first tee on the course

Qualifications

- Excellent customer service and communication skills
- Ability to deal with difficult people or situations in a positive and diplomatic manner.
- Must be safety conscious and knowledgeable about the game of golf
- Ability to stand for extended periods of time in a fast-paced environment
- Ability to work flexible schedules, including weekends and holidays as needed
- Attention to detail and ability to multi-task
- Willingness to learn and follow instructions from management

Compensation

Minimum wage plus free golf at the course!

